



Neustar National Thousands-Block Pooling

FCC CONTRACT NO. FCC13C0007

POOLING ADMINISTRATION SYSTEM (PAS) PERFORMANCE REPORT

PERIOD OF PERFORMANCE: May 1 through May 31, 2015

Percent of <i>Scheduled</i> Time PAS was available this month:	100
Hours and Minutes of Possible PAS Availability:	744 hours
Hours and Minutes of Actual PAS Availability:	744 hours
Hours and Minutes of PAS Unavailability:	0
Number of Instances of PAS Unavailability:	0
Hours and Minutes of Scheduled Unavailability:	0
Hours and Minutes of Unscheduled Downtime:	0
Percent of Time PAS was available in last 12 months:	99.98

NOTE: On May 8, we failed over to our secondary Charlotte location in order to perform maintenance in order to upgrade firmware of our PAS load balancers to remove the issues users experienced with accessing PAS using the Firefox browser. We failed back to the primary Sterling location on May 18 with no outages reported.