## **Pooling Administration Systems Report**

## POOLING ADMINISTRATION SYSTEM (PAS) AND ROUTING NUMBER ADMINISTRATION (RNAS)

## Per FCC CONTRACT # 273FCC19C0002 CDRL 5.6.4.3 per Sections 2.21.1.1, 2.21.1.2, and 2.22.4.1

POOLING ADMINISTRATION SYSTEM (PAS) PERFORMANCE	
REPORTING PERIOD: July 1 through July 31, 2019	
Percent of Scheduled Time PAS was available this month	99.95
Hours and Minutes of Possible PAS Availability	744 hours
Hours and Minutes of Actual PAS Availability	743 hours and 39
	minutes
Number of Instances of PAS Scheduled Unavailability	0
Hours and Minutes of Scheduled Unavailability	0
Number of Instances of PAS Unscheduled Unavailability	2
Hours and Minutes of Unscheduled Unavailability	21 minutes
Maintenance events	1
Percent of Scheduled Time PAS was available this year	99.99

## **PAS PERFORMANCE NOTES:**

- 1. Performed maintenance on July 18. Requested 2 hours of scheduled down time but used none.
- 2. Unscheduled unavailability:
  - Two instances totaling 21 minutes, which occurred after hours on July 20 for 14 minutes and July 21 for 7 minutes.
    - Both instances were due to an Amazon Web Services (AWS) infrastructure issue.
    - No trouble tickets were opened and no customers were affected.

ROUTING NUMBER ADMINISTRATION SYSTEM (RNAS) PERFORMANCE	
REPORTING PERIOD: June 1 through June 30, 2019	
Percent of Scheduled Time PAS was available this month	100
Hours and Minutes of Possible PAS Availability	744 hours
Hours and Minutes of Actual PAS Availability	744 hours
Number of Instances of PAS Scheduled Unavailability	0
Hours and Minutes of Scheduled Unavailability	0
Number of Instances of PAS Unscheduled Unavailability	0
Hours and Minutes of Unscheduled Unavailability	0